

Annual General Meeting of EnhanceAble.

Thursday 19th January 2023, start time 11.00am.

Present: Stephen Norton (Chair), Michael Parker (Company Secretary), Rachael Reid (Trustee), Mark Martin (Trustee), Julie Hagarty (CEO), Gurjit Sekhon (Finance Director), David Fox (DCEO).

Members: Steven Sweet, Terry Hillier, Daniel Eady, Rachel McRitchie

Apologies: Thea Shephard (HR Manager), Julian Rice (Trustee), Angeline Garvey (Trustee), Hannah Piper (Trustee), Meghan Templeman (Trustee).

Welcome and Inductions.

2. Minutes of last AGM & Matters arising -

Stephen Norton asked attendees to agree the minutes of the previous AGM held on 14 December 2021.

3. Chair & Trustees report

Stephen Presented the chair and trustees report;

- Stephen began by explaining that this was his first “in person” AGM as previous AGMs had been held virtually due to Covid.
- Stephen spoke about the journey that the charity had been on since 2020 including the opening of Rainbow House and the challenging task of providing services throughout the pandemic.
- Stephen said that Enhanceable is an outstanding organisation which is consistently good over time.
- Stephen said that there is huge demand for our services because we do things in a very special way.
- Stephen said that as a board of trustees their job is to develop a strategy for EnhanceAble and support the Senior Management Team and staff as we go forwards.
- Stephen said that he would like to pay a special tribute to Micheal Parker who was standing down as a trustee following the AGM.
- Stephen concluded by thanking the members, senior managers, staff, customers and his fellow trustees.

4. Senior Management Team Report - Julie Hagarty

Julie Hagarty presented a report on behalf of the Senior Management Team;

- Julie spoke about the challenges of the last few years and said that she was very happy to be holding the AGM in person this year.
- Julie said that the services had done very well to keep going through the pandemic and talked about Rainbow House being a significant success story.
- Julie spoke about the new CLICK cafe and plans for a formal launch on the 14th February.
- Julie spoke about 2 new posts at EnhanceAble. She said that these would be Service Improvement Advisors and would be filled by disabled people.
- Julie explained that the Senior Managers were working with the trustees to create a new strategic plan and said that members and staff were welcome to join in with this process.
- Julie concluded by thanking attendees and by thanking Micheal Parker for his valuable input over the years.

5. Finance Report & Appointment of Auditors - Gurjit Sekhon

Income:

Gurjit reported that income had risen by 27% to £2.1M in the financial year.

Expenditure:

Gurjit reported that expenditure had risen by 31% in the financial year. She explained that this was largely attributed to becoming a London Living Wage employer.

Net result in the year

Gurjit reported that the net result was that the charity achieved a surplus of £130K in the financial year and that the balance at the bank was £740K. Gurjit said that reserves would be even greater but that £53K had been spent on a new roof at the Geneva Road Centre

Auditors

Gurjit informed attendees that it was her preference to retain the existing auditors (Haines Watts). This was proposed by Stephen Norton and seconded by Rachael Reid.

6. Election of Officers and Executive Members

Position	Proposed Occupant	Proposed by	Seconded by
Chair	Stephen Norton	Mark Martin	Michael Parker
Company Secretary	Julian Rice	Rachael Reid	Mark Martin
Treasurer	Angeline Garvey	Michael Parker	Mark Martin
New Trustee	Rachel Reeves	Mark Martin	Stephen Norton

A.O.B

Rachael Reid requested an update in relation to the CLICK cafe. Julie gave an update explaining that a soft launch had been necessary to train the volunteers but that the cafe was now open to customers.

Meeting adjourned at 12pm